

Return Note

Dear customer,

should you have an unexpected reason to complain or would like to return the goods to us, please fill in this form in **PRINTING LETTERS** completely and put it on your return shipment by. This way we can make your shipment faster and more natural, as usual, to your satisfaction. Receipt of your return shipment we will confirm by e-mail.

Customer number: _____

Ordner number: _____

Kind Regards



Tanja Detert
Head of Customer Support

PLEASE RETURN POSTAGE PAID TO THE FOLLOWING ADDRESS:

B+S GmbH Logistik und Dienstleistungen
Terminal 2 Retourenannahme
Triple A Sales GmbH
Fuggerstraße 17
D-33689 Bielefeld
Germany

ADDRESS FOR REPLACEMENT DELIVERY, IF DIFFERING FROM THE BILLING ADDRESS:

IMPORTANT INFORMATION ABOUT YOUR RETURN SHIPMENT:

- If you have any questions about a product, please contact our mail support hotline at support@satisfyer.com.
- Usually, ambiguities can be clarified immediately.
- If possible, enclose a copy of the original invoice with your return shipment.
- If possible, return the goods in their original packaging.
- Please do not forget to frank each return consignment sufficiently, because unpaid shipments for technical processing reasons in individual cases will not be accepted. We reserve the right to charge the costs for an unfranked return of any deduct reimbursement amounts. In the case of warranty cases (replacement request) we will reimburse you the postage costs for the most favourable Shipping method.

Please indicate the reason for the return and indicate if you wish to exchange or refund the purchase price (the latter only within the legal right of revocation or money-back promise):

Amount	Article No.	Defect	dislike	misdelivery	misordering	Refund	exchange
_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

IN CASE OF WARRANTY CLAIMS, PLEASE GIVE AN EXACT DESCRIPTION OF THE ERROR:

